

PLYMOUTH TOGETHER



Operation Lillypad Major Incident Recovery Action Plan – Healthy and Resilient Keyham

The purpose of this high level plan is to;

- Support and enable community led recovery and empowerment and resilience initiatives ;
- Ensure the approach taken to recovery is trauma informed;
- Work with the community to understand their wishes, and issues in the context of overall recovery aims and objectives ;
- Maintain a liaison with the Business Community to understand any impact on their business or support they can offer
- Understand how the community would like to recognise and remember the events;
- Ensure there is an appropriate support and care offer based on current and emerging needs;

This plan focuses on:

- Community engagement and empowerment, 'listening to the community'
- Creating an ongoing community development plan including a sustainable community infrastructure going forward
- Identifying support needs and ensuring those needs are met
- Ensuring there is co-ordination for events to recognise and remember the tragic events of August 12th

Progress against the plan will be reviewed in each Healthy and Resilient Keyham Cell meeting.

PHASE 2: 11/10/21 – 31/12/2021

Themes	Activity
Memorials and Remembrance: <ul style="list-style-type: none"> Establish a process by which we ensure the loss is remembered and honoured in line with the community and families' wishes. 	Communications with families over access to tributes when they are ready
	Communications with families over public tributes e.g. mural and implementation of any recommendations
	Delivery of family memorial benches and financial decisions re the same
	Continued research and planning for a longer-term memorial
Support and Care: <ul style="list-style-type: none"> Ensure the approach taken to recovery is trauma informed To co-ordinate the provision of a full range of practical assistance, support and care Enable the community have easy access to the required assistance Bring together the relevant Health, Social Care, Education and wider community support expertise 	Seek clarity on specific areas of vulnerability for individuals: suicide, domestic violence – ascertain if we are assured that sufficient support is in place or if these need to be referred to specific agencies
	Information and intelligence gathering of those who may need more intensive support due to their connections or association with the victims/perpetrator
	Continue to monitor demand for services across agencies and any unmet need, particularly for vulnerable cohorts
	Continue to offer support for responders, while monitoring uptake and any issues being presented
	Implementation of additional children's social work capacity (dependent on funding bid outcome)
	Training for teaching staff and front line professionals (dependent on funding bid outcome)
	Implementation of Teachers' helpline (dependent on funding bid outcome)
	Implementation of Additional Educational Psychologists capacity (dependent on funding bid outcome)
Continue to work with Comms on the effective cascade of information about the support offer	
Community Engagement and Empowerment <ul style="list-style-type: none"> To establish a framework and plan to listen and engage with individuals and communities to ensure their emotional and practical issues are fed into the recovery response, which should be determined by the community for the community through a trauma informed lens. To ensure there is a plan for community development and empowerment that leaves a sustainable infrastructure for a resilient Keyham 	Confirm full plan for community engagement over next phase (3 months), using Community Voices model which will be moving around as part of a 'pop up hub';
	Create community development plan from the themes as they emerge
	Community mapping to get a full understanding of what is available
	POP to provide capacity building support to community groups & networks
	Supporting community and VCSE to build learning into BAU – more resilient community
	Community Hub – continue to develop including branding, increase local visibility and reach, connecting to wellbeing services, themed drop-ins, moving the hub around – trialling activities; exit strategy/what happens next;
	Progress a lease on the Shed for Keyham community organisations
	Events – based on community engagement – events to promote getting together, reconnecting people, e.g Halloween, 5 th November and Xmas, Daffodil planting in the parks
	Focused projects – supporting projects to be successful e.g. Shed, masterplan for the park and green spaces
	Linking projects together – e.g. PL Kicks (Plymouth Argyle), Men's shed
Training for groups and individuals – Appreciative Enquiry and Trauma Informed; community infrastructure to access training	

